

Customize Unified Care With This Optional Service

Extended Hours Support

for Audio Visual Systems installed by Unified AV Systems (UAVS)



Unified AV System's extended after-hours support program provides support and coverage for extended work days; locations spanning multiple time zones and/or a seven (7) day work week.

UAVS will provide extra after-hours support per day beyond the normal 8:00 am to 5:00 pm ET, M-F work-week, excluding holidays, that is part of the normal Unified Care service plan.. During the initial response, a service ticket will be opened, and phone support and remote monitoring diagnostics and troubleshooting will be offered in order to resolve the issue.

The range of after-hours can be customized into a plan that meets your operational requirements.

This optional service can be added to the Unified Care Service Plan. Our Service Department can develop a customized solution to meet your specific needs and include this in an updated proposal.